



3rd February 2003

Mr Gary Bushell
Bushell Raven
Chartered Surveyors
Covert Farm
East Haddon
NORTHAMPTON. NN6 8DU

Dear Gary

Now that we have settled into our new premises in Wednesfield, I would like to thank you, once again, for the professional way that you have helped us through the process of relocation. Your enthusiasm and common sense approach were invaluable when dealing with the early negotiations to secure the site, the complex legal and contractual arrangements, and the management of the project on site. We received a first-class service from Bushell Raven, resulting in a building of the highest quality of which we are extremely proud.

Yours sincerely,
For and on behalf of
CHUBB LOCKS CUSTODIAL SERVICES LTD.

A handwritten signature in black ink, appearing to be "S E Wood". The signature is stylized with loops and a horizontal line at the end.

S E WOOD
MANAGING DIRECTOR

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